

3 EASY STEPS TO ORDER CUSTOM PLUSHIES



Step #2: PRE-PRODUCTION SAMPLE

So far, we've told you what you can expect from us, now **here's what we ask of you:**

1

Review quote carefully

- The time to ask questions about the quote and to share customer feedback is now. This is essential before we can proceed!
- If you're not interested or the project is not available to us, please let us know. A timely response prioritizes you in our CRM agenda and assures you of a future project slot.
- Note the expiration date. Once the quote expires, a new quote can be issued upon request.

2

Order prototype if it is ok

- If quote is acceptable, you can order a free physical prototype so your client can have a hands-on sample.
- To show your good faith, a fully-refundable deposit is required (\$199 or so, see the quote for details).
- The deposit will be applied to the invoice for your product order. No cash refund is offered.

3

Review prototype carefully

- In as little as 3 days, the initial prototype (Version 1, V1) will be created, and its images / videos will be emailed directly to you.
- We expect you to examine the digital prototype carefully and advise us immediately of any issues.
- If it passes your initial exam, you are requested to forward it to your client asap stressing the need for immediate attention and report all feedback to us.

4

Report feedback immediately

- If you need any change, email us the details for free modifications. We can create a new prototype in 2 to 5 days.
- If you'd like to receive the physical prototype, pay the freight of \$49.
- A digital review is more efficient and getting more popular although the physical review is still offered with our full support.